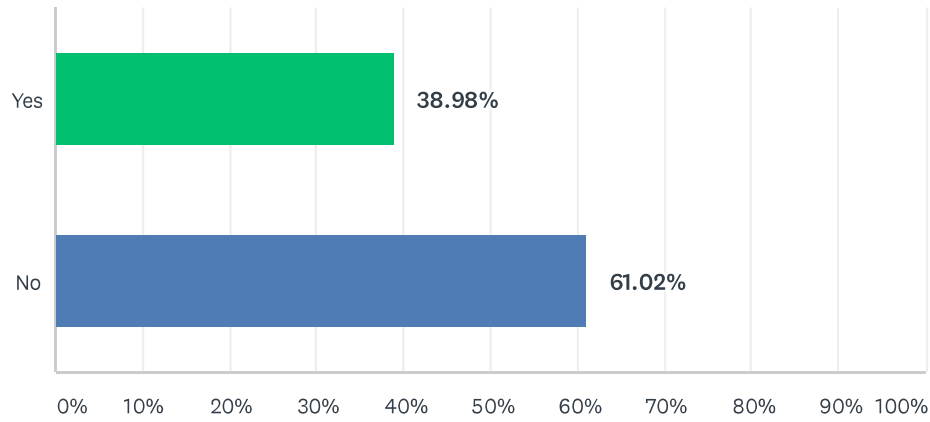


Q1 Do you have a target date to reopen branches?

Answered: 59 Skipped: 1



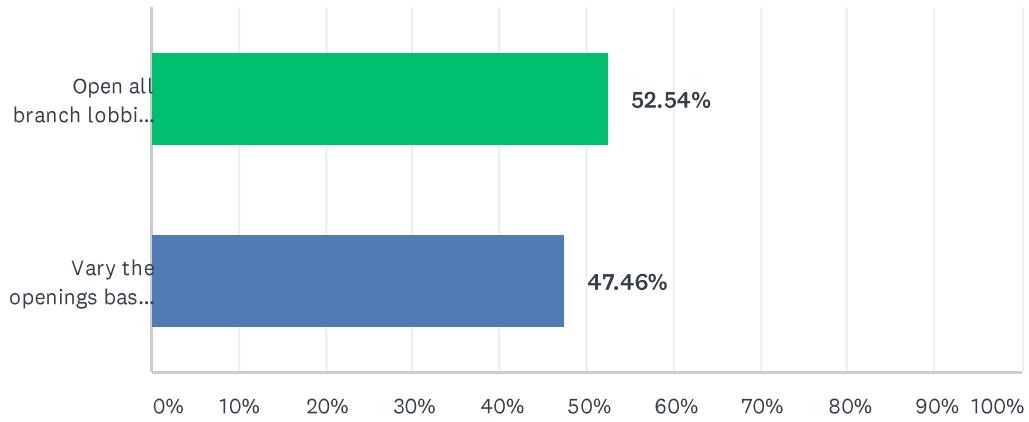
ANSWER CHOICES	RESPONSES	
Yes	38.98%	23
No	61.02%	36
TOTAL		59

NDBA Survey May 2020

#	IF YES, WHEN?	DATE
1	May 15, 2020	5/4/2020 2:43 PM
2	May 11th	5/4/2020 11:20 AM
3	March 26th	5/4/2020 10:07 AM
4	5/1/2020	5/4/2020 9:57 AM
5	5/11/2020	5/4/2020 9:12 AM
6	Possible opening date of May 11, 2020	5/4/2020 8:14 AM
7	May 26, 2020	5/3/2020 2:20 PM
8	May 11	5/2/2020 8:33 AM
9	6/1/2020	5/1/2020 6:29 PM
10	May 11, 2020 or later	5/1/2020 4:25 PM
11	Unannounced opening 5/4/2020. Advertised opening TBD.	5/1/2020 4:06 PM
12	May 18, 2020	5/1/2020 3:49 PM
13	Never closed.	5/1/2020 3:09 PM
14	5/13/20	5/1/2020 3:02 PM
15	5/4	5/1/2020 2:59 PM
16	Monday, May 11	5/1/2020 2:58 PM
17	5/18	5/1/2020 2:54 PM
18	05/11/2020	5/1/2020 2:54 PM
19	5/26	5/1/2020 2:53 PM
20	5/26/2020	5/1/2020 2:52 PM
21	Tentatively May 11th	5/1/2020 2:52 PM
22	4/29/2020. We already opened for full service!	5/1/2020 2:46 PM
23	Lobby open on the 26th. Phased in staffing starting the 4th.	5/1/2020 2:46 PM
24	tentative May 11 depending on what happens in the next week	5/1/2020 2:40 PM
25	May 26th	5/1/2020 2:40 PM

Q2 Do you plan to...

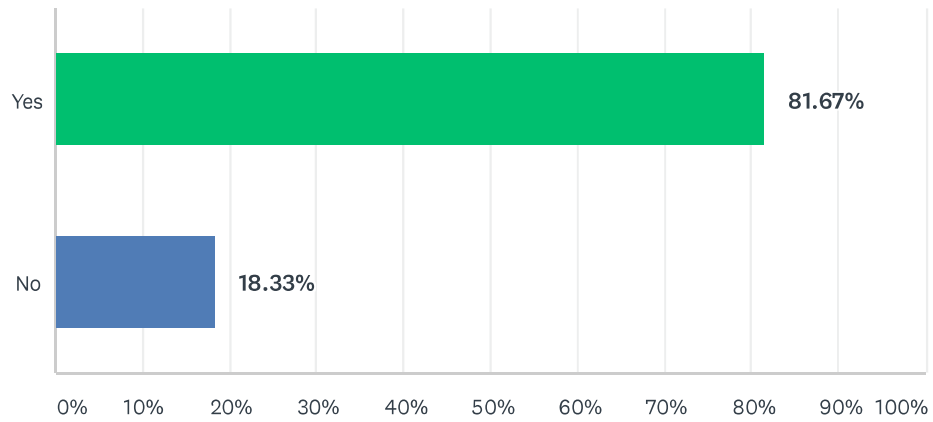
Answered: 59 Skipped: 1



ANSWER CHOICES	RESPONSES	
Open all branch lobbies on the same date?	52.54%	31
Vary the openings based on market / area factors?	47.46%	28
TOTAL		59

Q3 Will you be installing plexiglass barriers/ sneeze guards at the teller window?

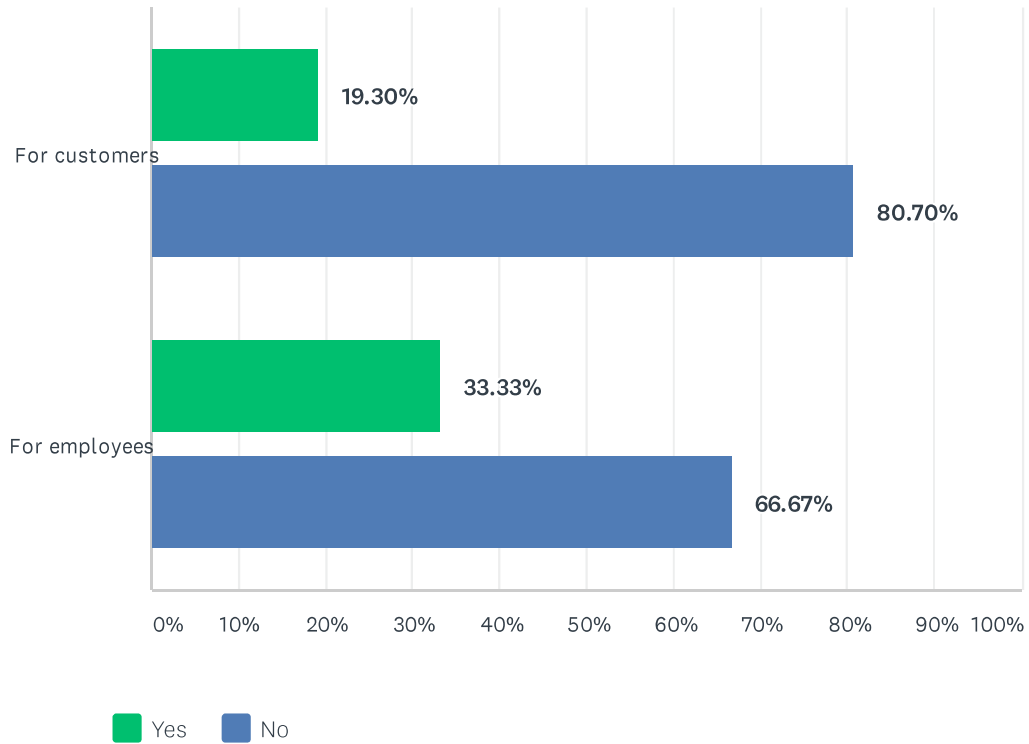
Answered: 60 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	81.67%	49
No	18.33%	11
TOTAL		60

Q4 Will you require face masks?

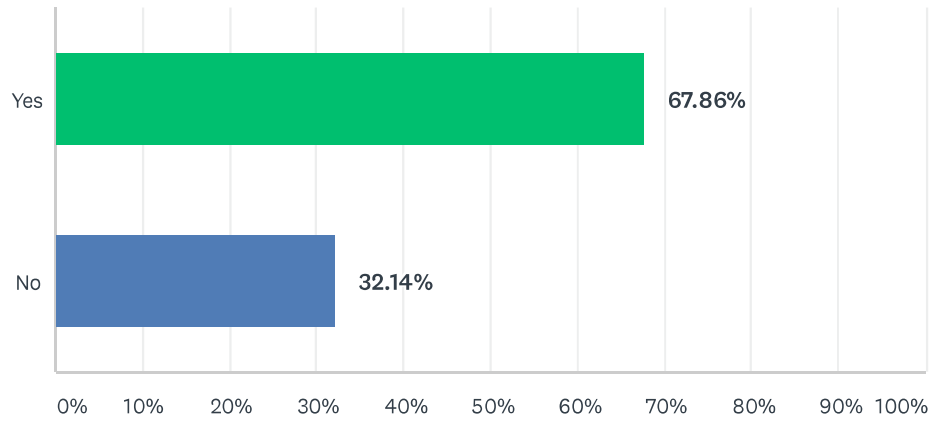
Answered: 57 Skipped: 3



	YES	NO	TOTAL
For customers	19.30% 11	80.70% 46	57
For employees	33.33% 19	66.67% 38	57

Q5 Will you limit the number of customers in the lobby at one time?

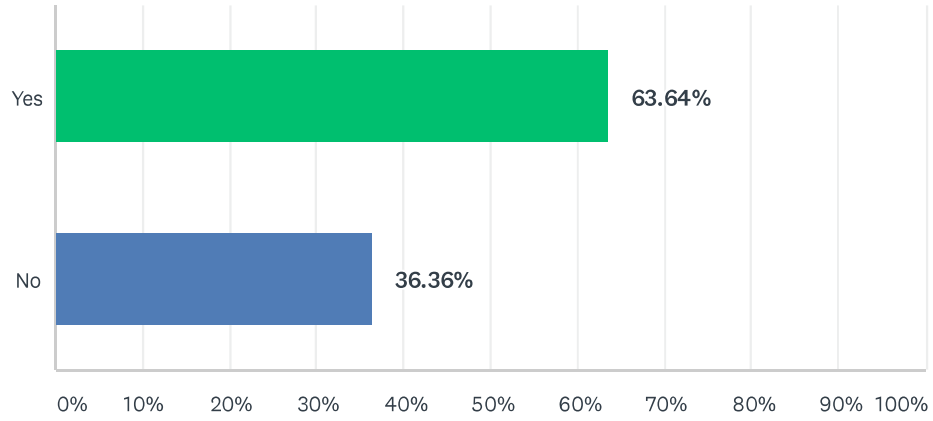
Answered: 56 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	67.86%	38
No	32.14%	18
TOTAL		56

Q6 Are you considering an "appointment only" approach for customers entering the branch?

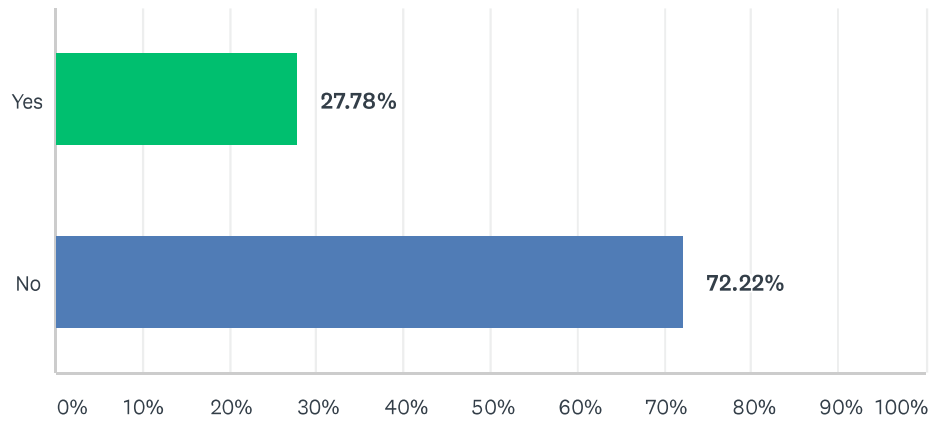
Answered: 55 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	63.64%	35
No	36.36%	20
TOTAL		55

Q7 Will you have an employee serve as a greeter/ screener at the entrance to the lobby?

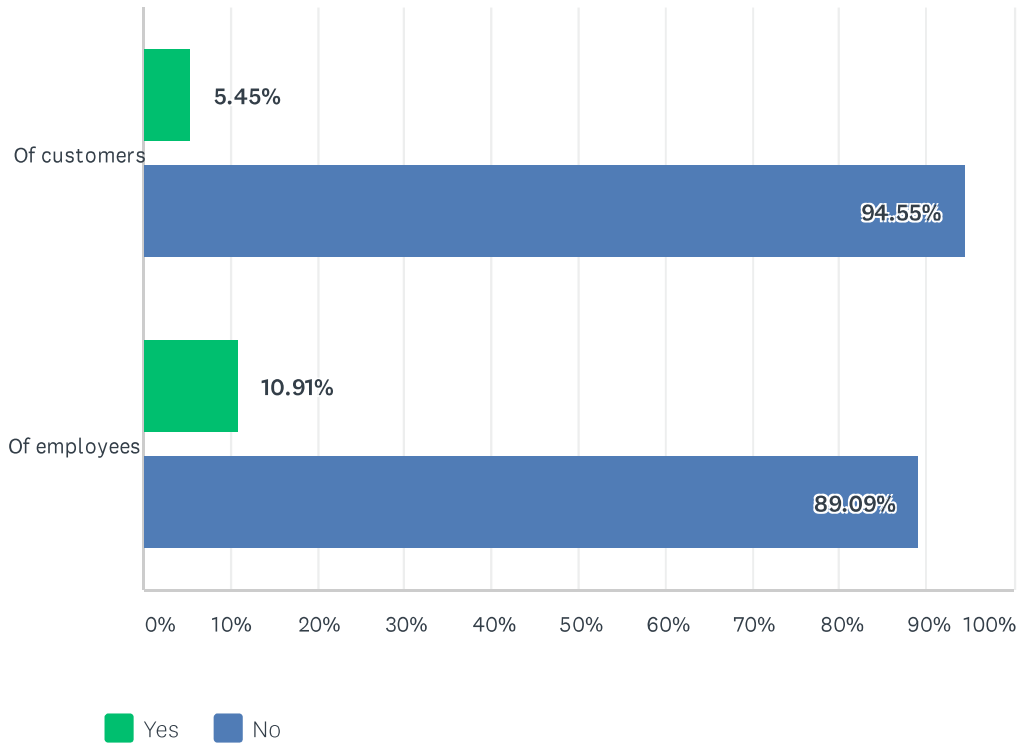
Answered: 54 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	27.78%	15
No	72.22%	39
TOTAL		54

Q8 Will you be taking temperatures before allowing entrance to the bank?

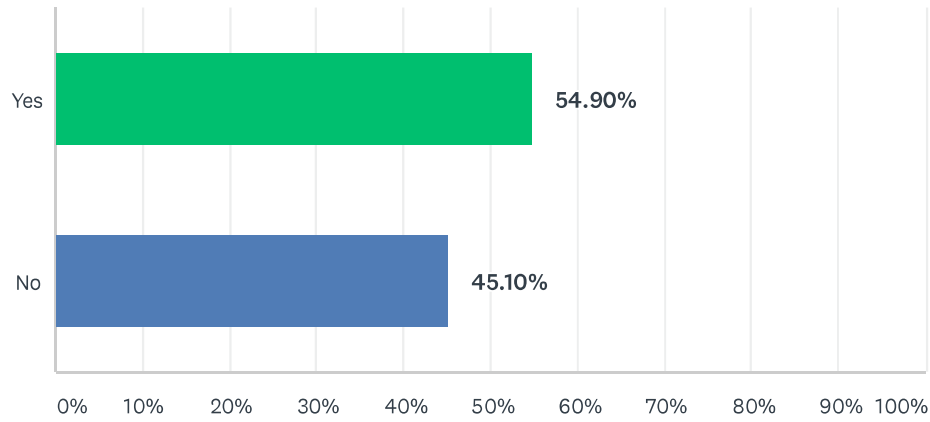
Answered: 55 Skipped: 5



	YES	NO	TOTAL
Of customers	5.45% 3	94.55% 52	55
Of employees	10.91% 6	89.09% 49	55

Q9 If you have been rotating staff, will you continue to do so?

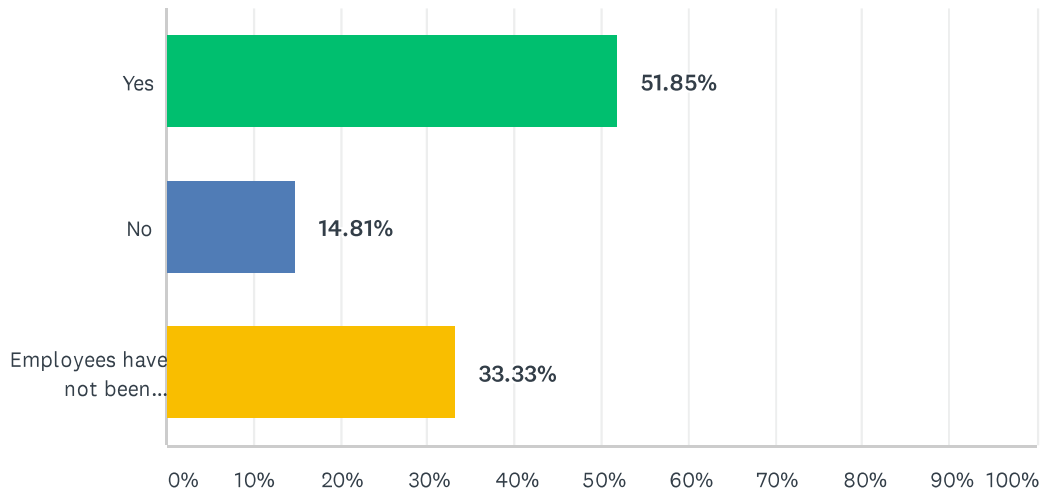
Answered: 51 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	54.90%	28
No	45.10%	23
TOTAL		51

Q10 If employees have been working remotely, will they continue to do so?

Answered: 54 Skipped: 6



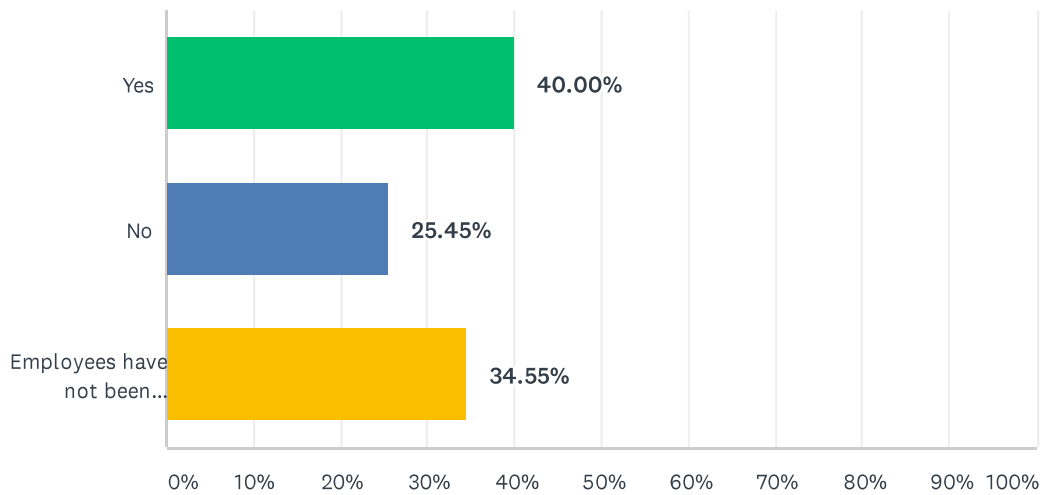
ANSWER CHOICES	RESPONSES	
Yes	51.85%	28
No	14.81%	8
Employees have not been working remotely.	33.33%	18
TOTAL		54

NDBA Survey May 2020

#	IF YES, HOW LONG?	DATE
1	TBD but some may work remotely indefinitely.	5/4/2020 1:11 PM
2	unknown at this time	5/4/2020 11:02 AM
3	TBD	5/4/2020 9:13 AM
4	A few may be	5/4/2020 9:10 AM
5	Until they are comfortable returning.	5/4/2020 8:54 AM
6	The ones that can have the option. otherwise everyone else is expected to be at the bank if they are feeling well.	5/4/2020 6:59 AM
7	TBD	5/3/2020 5:05 PM
8	Several months.	5/1/2020 7:23 PM
9	60 days	5/1/2020 6:30 PM
10	Could be up to one year, depending on statistics and threats	5/1/2020 4:47 PM
11	approx 3 months	5/1/2020 4:26 PM
12	Unknown, any role that does not have redundancy in personnel will remain at home for the time being	5/1/2020 4:12 PM
13	Unsure at this time; some will continue to work from home permanently	5/1/2020 4:05 PM
14	it depends	5/1/2020 3:23 PM
15	At least a few more weeks	5/1/2020 3:21 PM
16	Until we are comfortable having everyone back in thier office.	5/1/2020 2:56 PM
17	undecided at this point	5/1/2020 2:54 PM
18	Undecided	5/1/2020 2:47 PM
19	depending on new cases of the virus we will bring employees back in phases and gradually depending on what is being reported in each area	5/1/2020 2:43 PM
20	unsure	5/1/2020 2:42 PM

Q11 If employees have been working remotely, will you stagger the return of employees who have been working from home?

Answered: 55 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	40.00%	22
No	25.45%	14
Employees have not been working remotely.	34.55%	19
TOTAL		55